ALON DIAMANT-COHEN

Cyber-Security, Anthropology, Human-Computer Interaction

CONNECT WITH ME!

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www.alondc.com

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SPECIALIZATIONS

- Cyber Security
- Sales Enablement & Optimization
- Thought and Culture Leadership
- Project and Program Management
- Human-Computer Interaction
- Digital Ethnography
- Qualitative Big Data
- Business Operations

SKILLS

Technical Skills

- Trend Micro Deep Security
- Service Now ~ Opsmart ~ JIRA
- Salesforce ~ Zoho ~ Insight.ly
- Voremtric
- Nvivo ~ Dedoose ~ Atlas.ti ~ Narralizer
- Trello ~ Basecamp ~ Microsoft Project
- Moodle ~ Blackboard ~
- Splunk
- Linux ~ Windows ~ OS X

Soft skills

- Problem solving
- Critical thinking
- Agile Project Management
- Technical & Non-Technical Communication
- Goal setting and expectation alignment

EDUCATION

HEBREW UNIVERSITY OF JERUSALEM

M.A. - Organizational Science
Focus in Digital Anthropology

UNIVERSITY OF MARYLAND COLLEGE PARK

B.A. - Cultural Anthropology
Minor in Jewish Studies

CAREER SUMMARY

VIRTUSTREAM

Service Delivery Lead | April 2018 to present

- Senior customer point of escalation
- Created and Managed Security Operations Sales Catalog
- Created and Sales to Delivery Pipeline & Tracker
- Led security automation, analytics, & validation teams
- Developed Real Time Operational Dashboards

Senior IT Security Analyst | May 2017 to April 2018

- Internal Deep Security Subject Matter Expert (SME)
- Standardized deployment process and documentation
- Created service audit and validation mechanisms

MAXXCONTENT

Project Coordinator | July 2016 to May 2017

- Led team in responding to 15 RFP's with proposals
- Directed company-wide CRM adoption and use
- Managed development of LMS platform

MOTHER GOOSE ON THE LOOSE

Outreach Coordinator | March 2013 to July 2016

- Recruited new customers & up sold existing accounts
- Managed CRM launch, development projects, site upgrade roll-outs

ISRAEL DEFENSE FORCES

Combat Reconnaissance Sergeant | 2010 to 2012

PUBLICATIONS - CLICK FOR A TIMELINE

- The New Nashville can Inspire Progress - Nashville Business Journal

- Downloading culture: community building in a decentralized file-sharing collective - Information, Communication & Society

- Downloading Culture: A Virtual Ethnography of Exchange and Community Building in a File Sharing Collective - Master's thesis